



# SCOOTER'S REFUSE Joins Granger

## COLLECTION SCHEDULE

REGULAR TRASH DAY(S): NO CHANGE

GRANGER SERVICE START: WEEK OF JUNE 1

**We're happy to be your new waste hauler!**

Let's make this a smooth transition. Please understand the information in this guide and we'll take care of the rest.

## SERVICE INFORMATION

### CONTAINERS

We will continue using your Scooter's container. We'll replace it as necessary due to wear and tear.

### COLLECTION TIPS

- Please use your commercial container for normal trash items only, not for bulk items (e.g., appliances, furniture, etc.) or construction or demolition materials.
- To ensure we can service your container safely, please don't overload it. If you frequently have too much trash to fit in your container, you may want to move up to a larger container or more frequent service. Contact our office for options.
- Please be sure there are no vehicles or other items in front of your container on your collection day(s).

### OBSERVED HOLIDAYS

Like Scooter's, our offices and operations are closed for the following holidays:


Christmas Day	Independence Day
New Year's Day	Labor Day
Memorial Day	Thanksgiving Day

These six (6) holidays will cause your collection day to be delayed by one day, unless the holiday falls on a weekend.

### CONNECT WITH US!

Receive reminders from us about holiday or weather service delays and other important service-related information. Sign up by completing the form at

[www.grangerwasteservices.com/email-sign-up](http://www.grangerwasteservices.com/email-sign-up).

Find us on 

## GUIDELINES

### PAYMENTS

Please make payments on any outstanding balances from Scooter's to Granger after May 29. You will need to mail your payment or call it in to 269-962-2201 as you will not be able to pay online until you receive your first invoice from Granger.

Please see the reverse side for more billing/payment information.

### WASTE ACCEPTANCE

To comply with all state rules and regulations and keep you and our associates safe, please follow our waste acceptance guidelines.

Please **do not** put the following in your trash:

- Open, empty or used beverage containers (with a deposit)
- Whole car or truck tires (scrap tires)
- Grass clippings or leaves
- Used oil (Oil filters must be drained for 24 hours before being placed in trash.)
- Car or truck batteries
- Oil-based paint (Latex paint is allowed, but only if dried.)
- Refrigerants/Freon (must be properly removed from appliances prior to disposal)
- Empty drums (unless clean and crushed)
- Explosives, ammunition or firearms
- Propane or other compressed gas tanks (unless empty and disabled)

A complete and detailed list of WASTE ACCEPTANCE guidelines is available at [www.grangerwasteservices.com/waste-acceptance](http://www.grangerwasteservices.com/waste-acceptance), or scan the QR code below.



OPEN  
CAMERA  
OR QR  
READER  
& SCAN  
CODE

 SCAN ME

View this information online (and learn more about us) by visiting  
[www.grangerwasteservices.com/scooters](http://www.grangerwasteservices.com/scooters).



## Billing Schedule

You will continue to be billed monthly for your service. However, you will be billed at the beginning of the month for that month's service. **Your first bill from Granger will be mailed on July 1.**

**Autopay:** Please note that if you had autopay with Scooter's, you will need to set up a new autopayment with Granger.

## INVOICE AND PAYMENT INFORMATION

### INVOICE DETAILS

#### INVOICING

- 1 The **due date** and **amount due** are conveniently located in the box at the top of the invoice.
- 2 You will need the **invoice number** if you want to complete the registration for online bill pay.
- 3 You can find your **account number** in the lower, right corner (and also in the upper, right corner) of your invoice. Please use this number when calling about your account or making a payment.

### PAYMENT OPTIONS

#### ONLINE BILL PAY

After you receive your first invoice from Granger, you can take advantage of Granger's convenient online payment system. You will need to register by following the instructions below. Make sure you have your invoice handy. To sign up:


1. Go to [www.grangerwasteservices.com](http://www.grangerwasteservices.com) and click on the brown "Make a Payment" button at the top right corner of the page.
2. Click on "Register Here."
3. Fill in your account number and invoice number. Enter and reenter your email address.
4. Create a password which is between six and 10 characters long, using the letters A-Z and numbers 0-9. Reenter the password to confirm.

#### MAIL

Be sure to make your check out to **Granger Waste** and write your Granger account number in the memo. Send your check to: **P.O. Box 22213, Lansing, MI 48909-22213**

#### PHONE

Please call **269-962-2201** to make phone payments on Scooter's invoices. Call our office at **1-888-947-2643** to pay your Granger bill over the phone or set up recurring autopayment.



**GRANGER**  
WASTE SERVICES

**VISIT [WWW.GRANGERNET.COM](http://WWW.GRANGERNET.COM)**  
to pay your bill, request  
service and more.  
**1-888-9GRANGER**

**INVOICE**  
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Account Number: 8143730  
Invoice Date: 4/30/2019  
Invoice Number: 14215171

**Total Due by 5/25/2019**  
**\$69.56**

Additional charges will be incurred if payment is not received by due date.

Service Location: THOMAS JEN 4124 NORTH RD BATH, MI 48808 Account Number: 8143730

Description	PO/Ticket	Date	Quantity	Rate	Amount
REGULAR CART SERVICE CHARGE		5/1/2019	1	\$21.25	\$21.25
REGULAR CART SERVICE CHARGE		6/1/2019	1	\$21.25	\$21.25
REGULAR CART SERVICE CHARGE		7/1/2019	1	\$21.25	\$21.25

Previous Balance: \$3.90  
Payments: \$0.00  
Current Charges: \$63.75  
State/Country/Local Surcharges: \$1.91  
Invoice Total: \$65.66  
Total Due: \$69.56

Additional charges will be incurred if payment is not received by due date.

**PAY ONLINE AT [WWW.GRANGERNET.COM](http://WWW.GRANGERNET.COM)**

Account Number:	8143730
Customer Name:	THOMAS JEN
Invoice Date:	4/30/2019
Invoice Number:	14215171
<b>Payment Due Date</b>	<b>Amount Paid</b>
Total Due by 5/25/2019: <b>\$69.56</b>	<b>AUTOPAY</b>

Additional charges will be incurred if payment is not received by due date.

## CONVENIENCE FOR YOU

### Paperless Billing

Receive your bill electronically, with our environmentally friendly paperless billing program. We'll send your future invoices to your email—no more paper bills!

Complete the form at  
[www.grangernet.com/paperless-billing](http://www.grangernet.com/paperless-billing).

#### CURBY QUICK PAY

Sign up for Curby Quick Pay for automated payment of your bills. Call 517-372-2800 or 1-888-947-2643 to set up a recurring payment.

