



# SCOOTER'S REFUSE Joins Granger

## COLLECTION SCHEDULE

SERVICE DAY(S): NO CHANGE

GRANGER SERVICE START: WEEK OF JUNE 1

## We're happy to be your new waste hauler!

Let's make this a smooth transition. Please understand the information in this guide and we'll take care of the rest.

## SERVICE INFORMATION

### COLLECTION

At this time, there will be no changes to your collection day(s). Granger will pick up your trash weekly according to your current service level.

### CARTS

If you currently have a Scooter's cart, please continue using it. At some point, we will be placing a Granger decal on it. Carts will be replaced when necessary due to normal wear and tear.

### PAYMENTS

Please make payments on any outstanding balances from Scooter's to Granger after May 29. You will need to mail in your payment or call it in to 269-962-2201 as you will not be able to pay online until you receive your first invoice from Granger.

### OBSERVED HOLIDAYS

Like Scooter's, our offices and operations are closed for the following holidays:

Christmas Day	Independence Day
New Year's Day	Labor Day
Memorial Day	Thanksgiving Day

These six (6) holidays will cause your collection day to be delayed by one day, unless the holiday falls on a weekend.

### CONNECT WITH US!

Receive reminders from us about holiday or weather service delays and other important service-related information. Sign up by completing the form at

[www.grangerwasteservices.com/email-sign-up](http://www.grangerwasteservices.com/email-sign-up).

Find us on

### CART PLACEMENT

How you place your cart is important. To find out how to place your cart and why it matters, scan the QR code or visit

[www.grangerwasteservices.com/place-cart-matters/](http://www.grangerwasteservices.com/place-cart-matters/).



SCAN ME

## GUIDELINES

### COLLECTION TIPS

- You have a collection day, not a collection time. The timing of your pickup may vary due to many factors. **To ensure collection, please have your cart at the curb the night before your service day.**
- Please bag all trash, even if you are using a cart.
- Double bag loose waste like kitty litter, animal waste, sawdust, ashes, insulation and packing peanuts.
- Please limit the weight of your cart to 200 pounds or less.
- Please limit your trash bags to no larger than 30 gallon size weighing no more than 30 pounds.

### WASTE ACCEPTANCE

To comply with all state rules and regulations and keep you and our associates safe, please follow our waste acceptance guidelines.

Please **do not** put the following in your trash:

- Open, empty or used beverage containers (with a deposit)
- Whole car or truck tires (scrap tires)
- Grass clippings or leaves
- Used oil (Oil filters must be drained for 24 hours before being placed in trash.)
- Car or truck batteries
- Oil-based paint (Latex paint is allowed, but only if dried.)
- Refrigerants/Freon (must be properly removed from appliances prior to disposal)
- Empty drums (unless clean and crushed)
- Explosives, ammunition or firearms
- Propane or other compressed gas tanks (unless empty and disabled)

A complete and detailed list of WASTE ACCEPTANCE guidelines is available at [www.grangerwasteservices.com/waste-acceptance](http://www.grangerwasteservices.com/waste-acceptance), or scan the QR code below.



SCAN ME

OPEN CAMERA OR QR READER & SCAN CODE

View this information online (and learn more about us) by visiting [www.grangerwasteservices.com/scooters](http://www.grangerwasteservices.com/scooters).

## Billing - Minimal or No Changes

If you were previously billed:

- **Monthly**, you will continue to be billed monthly and will receive an invoice from Granger in July.
- **Quarterly**, you will continue to be billed quarterly and will receive your invoice from Granger according to your current schedule.
- **Annually**, you will not receive an invoice from Granger until your credit has been used. Then you will receive a bill for one month of service. Granger does not have a discounted rate for annual payment, but you may pay for the entire year in advance when you receive your monthly bill if you choose.
- **Autopay**: Please note that if you had autopay with Scooter's, you will need to set up a new autopayment with Granger.



## INVOICE DETAILS

### INVOICING

- 1 The **due date** and **amount due** are conveniently located in the box at the top of the invoice.
- 2 You will need the **invoice number** if you want to complete the registration for online bill pay.
- 3 You can find your **account number** in the lower, right corner (and also in the upper, right corner) of your invoice. Please use this number when calling about your account or making a payment.

## PAYMENT OPTIONS

### ONLINE BILL PAY

After you receive your first invoice from Granger, you can take advantage of Granger's convenient online payment system. You will need to register by following the instructions below. Make sure you have your invoice handy. To sign up:


1. Go to [www.grangerwasteservices.com](http://www.grangerwasteservices.com) and click on the brown "Make a Payment" button at the top right corner of the page.
2. Click on "Register Here."
3. Fill in your account number and invoice number. Enter and reenter your email address.
4. Create a password which is between six and 10 characters long, using the letters A-Z and numbers 0-9. Reenter the password to confirm.

### MAIL

Be sure to make your check out to **Granger Waste** and write your Granger account number in the memo. Send your check to: **P.O. Box 22213, Lansing, MI 48909-22213**

### PHONE

Please call **269-962-2201** to make phone payments on Scooter's invoices. Call our office at **1-888-947-2643** to pay your Granger bill over the phone or set up recurring autopayment.



**VISIT [WWW.GRANGERNET.COM](http://WWW.GRANGERNET.COM)**  
to pay your bill, request  
service and more.  
**1-888-9GRANGER**

**INVOICE**  
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Account Number: 8143730  
Invoice Date: 4/30/2019  
Invoice Number: 14215171

Total Due by 5/25/2019  
**\$69.56**  
Additional charges will be incurred if payment is not received by due date.

Description	PO/Ticket	Date	Quantity	Rate	Amount
Service Location: THOMAS JEN 4124 NORTH RD BATH, MI 48808 Account Number: 8143730					
REGULAR CART SERVICE CHARGE		5/1/2019	1	\$21.25	\$21.25
REGULAR CART SERVICE CHARGE		6/1/2019	1	\$21.25	\$21.25
REGULAR CART SERVICE CHARGE		7/1/2019	1	\$21.25	\$21.25

Previous Balance: \$3.90  
Payments: \$0.00  
Current Charges: \$63.75  
State/Country/Local Surcharges: \$1.91  
Invoice Total: \$65.66  
Total Due: \$69.56

Whatever happens, conduct yourselves in a manner worthy of the gospel of Christ. Philippians 1:27

Your payment will be processed using autopay on the 25th of the month.

Please see reverse side for terms, conditions and explanation of fees.

**PAY ONLINE AT [WWW.GRANGERNET.COM](http://WWW.GRANGERNET.COM)**

Account Number: 8143730  
Customer Name: THOMAS JEN  
Invoice Date: 4/30/2019  
Invoice Number: 14215171

Payment Due Date	Amount Paid
Total Due by 5/25/2019: <b>\$69.56</b>	AUTOPAY

Additional charges will be incurred if payment is not received by due date.

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☐ Corrections/Comments on reverse side 8

## CONVENIENCE FOR YOU

### Paperless Billing

Receive your bill electronically, with our environmentally friendly paperless billing program. We'll send your future invoices to your email—no more paper bills!

Complete the form at  
[www.grangernet.com/paperless-billing](http://www.grangernet.com/paperless-billing).

### CURBY QUICK PAY

Sign up for Curby Quick Pay for automated payment of your bills. Call 517-372-2800 or 1-888-947-2643 to set up a recurring payment.

